

# Terravision Group

The Terravision Group is the leader in the low-cost airport transfer sector, offering shuttle services between Europe's main airports and their respective city centres. By keeping its prices competitive and by guaranteeing a high quality service, Terravision has put a new edge on the quality/price ratio in its field. Over the years Terravision has achieved many important goals and it has become a point of reference for millions of passengers travelling within Europe.

We are seeking a responsible, skilled and personable IT support technician to help us in our scenic Rome based offices.

About you:

- You are self motivated
- You can work without supervision
- You are a good problem solver
- You have demonstrable experience as an IT support technician and / or network administrator
- You are personable, patient with non-technical people and enthusiastic about helping others
- You are capable of organising your own work (we already have a system in place to help you to do this)
- You can speak English

Your day-to-day responsibilities will include any of the following:

- Desktop support for office PCs (in two office locations within walking distance of one another)
- Configuration and management of printers, scanners and other office hardware
- Management of a Cisco Router
- Management of a telephony system
- Management and configuration of a Windows based file sharing system
- Management of the office network
- Management and configuration of wifi networks within various office and apartment locations
- Manage contracts with third party providers for IT infrastructure (telephony, internet, hardware procurement etc)
- Remote desktop support using LogMeIn
- Configuration and management of office emails
- Configuration and management of firewalls and other corporate security mechanisms
- Occasional travel abroad may be required